

CITY OF EL MONTE

INTERDEPARTMENTAL COMMUNICATION  
POLICE DEPARTMENT  
FEBRUARY 6, 2019

**TO: DAVID REYNOSO, CHIEF OF POLICE**

**FROM: CHRISTOPHER WILLIAMS, CAPTAIN**

**SUBJECT: PROGRAM ADJUSTMENT: ASSET FORFEITURE REMAINING FUNDS  
BURGLARY PREVENTION REWARD PROGRAM FROM ILLEGAL  
FIREWORKS REWARD PROGRAM**

**RECOMMENDATION**

Convert the remaining funds approved from the memorandum dated May 21, 2015, Illegal Fireworks Reward Program, to Burglary Prevention Reward Program. The remaining proceeds are stored on \$ 50.00 gift cards and in the custody of the Administrative Services Captain. The remaining Gift Cards total \$ 1,950.00. There is also a cash balance of \$ 27.25.

**BACKGROUND**

In 2015 the Police Department deployed funds to obtain the public's cooperation in suppressing illegal fireworks for the July 4, 2015, Holiday. Asset Forfeiture Funds from account #259-71-712-6266 in the amount of \$ 2,500.00 was approved by then City Manager, Raul Godinez, for a reward program to report illegal fireworks. During that time illegal fireworks activity had reached a high point and the public outreach campaign was used to communicate the safety issues of illegal fireworks.

El Monte has seen some success in this area, and continues to seek new ways to address the problem associated with illegal fireworks possession and usage. However, in the last three years only three (3) gift cards were issued. It is likely the incentive to report neighbors may have not resulted in claims to the program for gift cards.

Residential burglary and theft has seen an increase of activity after recent changes in the criminal justice system. Thefts from residences and burglaries to homes are a primary focus of our law enforcement efforts and we have experienced an increase in the number of home camera systems which provide evidence or clues to possible suspects. The Ring Neighborhood application has also provided a social media share platform of neighbors sharing videos of suspicious activity and criminal suspects, which we have used to alert patrol officers and identify suspects.

## **DISCUSSION**

Residential crime related to theft and burglary remains a primary topic during neighborhood engagement meetings. The use the Ring Door Bell cameras have provided not only intelligence about suspect's action and descriptions, but serves as a deterrent when suspect notice the Ring camera system. The El Monte Police Department will use the remaining Gift Cards, not used since 2015, under the Fireworks Reward Program, to purchase Ring Camera Door Bells for witnesses or reporting parties that provide suspect descriptions to burglaries to residential homes. The Cameras will be provided to one witness who provides information that describes the suspect of the crime and is not a generic description of only sex and race.

1. Any community member who has descriptive knowledge of a suspect seen committing a burglary to a residence in El Monte and reports the information to officers during the course of the initial investigation; who must provide their true name, address and phone number; and be willing to testify about their personal observation of the suspects actions in court is eligible to receive a Ring Camera under this program.
2. When an officer confirms a witness has provided a description that would help in identifying a suspect, if located in the future, the officer will complete a police report with all information described and notify the Patrol Team sergeant of a witness who meets the above criteria.
3. The Patrol Team Sergeant will review the report and ensure the information is complete to include the witnesses' information and description beyond the listing of sex and race. The Sergeant will notify the on duty Watch Commander and Patrol Captain of a witness that is eligible to a Ring Door Bell Camera. Patrol Captain will notify the Administrative Services Captain via email of the eligible witness and corresponding case number. Whenever possible, the Ring Door Bell Camera will be presented to witness within two work days.
4. For audit purposes, a log will be kept by the Administrative Services Captain to document the incident and reference the arrest and report number.

The success of the Program will rest in part with how the Police Department communicates this program of officers who will seek out witnesses. Social media outreach will be used to highlight success of the program, without identifying the cooperating witnesses.

## **FISCAL IMPACT**

No fiscal impact, only gift cards not used from the 2015 Firework Reward Program will be used and at this time we have \$ 1,950.00 in gift cards and \$ 27.25, in cash.

Approved \_\_\_\_\_  
**David Reynoso, Chief of Police**

\_\_\_\_\_  
**Date**

## Williams, Christopher

---

**From:** 6673, Specialtyasm [Specialtyasm\_6673@homedepot.com]  
**Sent:** Monday, April 01, 2019 9:22 AM  
**To:** Williams, Christopher  
**Subject:** Re: [EXTERNAL] RE: 20 ring doorbells

I will be here all day today.

Brittany Turner  
Specialty Sales Assistant Store Manager  
El Monte Home Depot 6673

---

**From:** Williams, Christopher <cwilliams@elmontepd.org>  
**Sent:** Monday, April 1, 2019 9:17 AM  
**To:** 6673, Specialtyasm  
**Subject:** [EXTERNAL] RE: 20 ring doorbells

Got it. I will be in later today. What is a good time for you?

Thank you,

Captain Chris Williams  
El Monte Police Department  
11333 Valley Blvd.  
El Monte, CA 91731  
[cwilliams@elmontepd.org](mailto:cwilliams@elmontepd.org)  
(626) 580-2104

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**From:** 6673, Specialtyasm [mailto:Specialtyasm\_6673@homedepot.com]  
**Sent:** Saturday, March 30, 2019 4:15 AM  
**To:** Williams, Christopher  
**Subject:** Re: 20 ring doorbells

We have all 20 ready for you!

Brittany Turner  
Specialty Sales Assistant Store Manager  
El Monte Home Depot 6673

Get [Outlook for iOS](#)

**From:** 6673, Specialtyasm <specialtyasm\_6673@homedepot.com>  
**Sent:** Wednesday, March 27, 2019 2:20 PM  
**To:** Williams, Christopher  
**Subject:** Re: 20 ring doorbells

Perfect. I will start gathering them. I will let you know as soon as I get all 20.

Brittany Turner  
Specialty Sales Assistant Store Manager  
El Monte Home Depot 6673

---

**From:** Williams, Christopher <cwilliams@elmontepd.org>  
**Sent:** Tuesday, March 26, 2019 6:35 PM  
**To:** 6673, Specialtyasm  
**Subject:** [EXTERNAL] RE: 20 ring doorbells

OK. Per the finance director we will need to pay Sales Tax. Please add it on and I will have sufficient funds at the time of purchase.

Thank you,

Captain Chris Williams  
El Monte Police Department  
11333 Valley Blvd.  
El Monte, CA 91731  
[cwilliams@elmontepd.org](mailto:cwilliams@elmontepd.org)  
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**From:** 6673, Specialtyasm [mailto:Specialtyasm\_6673@homedepot.com]  
**Sent:** Tuesday, March 26, 2019 3:05 PM  
**To:** Williams, Christopher  
**Subject:** 20 ring doorbells

Good afternoon Officer Williams,  
Attached is you quote for the 20 ring doorbells. This quote is not including tax. I will start gathering the 20 ASAP.

Brittany Turner  
Specialty Sales Assistant Store Manager  
El Monte Home Depot 6673

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**To:** Williams, Christopher  
**Subject:** 20 ring doorbells  
**Attachments:** CustomerOrder#H6673-151026.pdf

Good afternoon Officer Williams,

Attached is you quote for the 20 ring doorbells. This quote is not including tax. I will start gathering the 20 ASAP.

**Brittany Turner**

**Specialty Sales Assistant Store Manager**

**El Monte Home Depot 6673**

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## Williams, Christopher

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**From:** Vautrin, David  
**Sent:** Monday, March 19, 2018 10:36 AM  
**To:** Reynoso, David; Captains; Lieutenants; Information Systems Division; Cowell, Monica; Nurre, Shannon; Gonzalez, Patricia  
**Subject:** Donate a Ring Device for Public Safety Fair  
**Importance:** High

The Police Department will be hosting a Public Safety Fair this coming Saturday with an emphasis on Property Crimes. We will be raffling off a RING Device for home security. Will the PMA Group donate a \$199 RING device. The amount should not exceed \$230 (Tax). See Lt. Lowry's e-mail below.

My vote is YES

Dave

---

**From:** Lowry, Benjamin  
**Sent:** Monday, March 19, 2018 10:28 AM  
**To:** Vautrin, David  
**Subject:** Ring Device

Sir,

We will need 2 more RING devices for the raffle prizes at the Public Safety Fair. Below is the model the Chief prefers and it is \$199 per unit:


[https://www.amazon.com/Ring-Doorbell-Existing-Wiring-Required/dp/B01DM6BDA4/ref=sr\\_1\\_4?s=electronics&ie=UTF8&qid=1521480206&sr=1-4&keywords=ring+doorbell](https://www.amazon.com/Ring-Doorbell-Existing-Wiring-Required/dp/B01DM6BDA4/ref=sr_1_4?s=electronics&ie=UTF8&qid=1521480206&sr=1-4&keywords=ring+doorbell)

They have a slightly less expensive model that is also effective (I owned one) for \$145:

[https://www.amazon.com/Ring-Wi-Fi-Enabled-Doorbell-Nickel/dp/B00N2ZDXW2/ref=sr\\_1\\_3?s=electronics&ie=UTF8&qid=1521480206&sr=1-3&keywords=ring+doorbell](https://www.amazon.com/Ring-Wi-Fi-Enabled-Doorbell-Nickel/dp/B00N2ZDXW2/ref=sr_1_3?s=electronics&ie=UTF8&qid=1521480206&sr=1-3&keywords=ring+doorbell)

## CITY OF EL MONTE

### INTERDEPARTMENTAL COMMUNICATION POLICE DEPARTMENT FEBRUARY 28, 2019

  
TO: DAVID R. REYNOSO, CHIEF OF POLICE  
FROM: CHRISTOPHER WILLIAMS, CAPTAIN  
SUBJECT: NEIGHBORS BY RING MEMORANDUM OF UNDERSTANDING

#### RECOMMENDATION

It is recommended that the Chief of Police execute the attached Memorandum of Understanding between the El Monte Police Department and Neighbors by Ring. This MOU will allow our entire Department to access the Law Enforcement Portal to the Ring Neighbors Application and social media sharing platform. This is a zero cost item and all connectivity is achieved via internet and no monthly or annual cost is needed.

#### BACKGROUND

Ring is a front door bell camera that uses internet technology to allow homeowners to view images and videos and increase security. Ring is dedicated to the idea that these devices can create safer communities by sharing images collected by the system and shared by users in a social media platform moderated by Ring Corporate. Ring has designed a law enforcement portal that provides increase awareness of shared videos and information on the Ring Neighbors social media platform. The portal allows Police Departments nationwide to interact with the individuals that may have collected video evidence of a crime in the jurisdiction and obtain evidence for the purpose of identification of criminals.

#### DISCUSSION

Several features provided via the Law Enforcement Portal include a means to interact with posts from users to encourage them to contact law enforcement and provide the video evidence and assist on the identification of criminal behavior. There is a request for video tool that allows the police department to request videos from users of Ring Neighbors during a specific time frame which may have captured a crime. That share request is sent to users within a 'geo-fenced' area and with a message about the request coming from our Police Department. If the user shares the videos captured by their device(s), the video is uploaded to a secure server for viewing by our detectives

Chief David R. Reynoso  
February 27, 2019  
Page 2

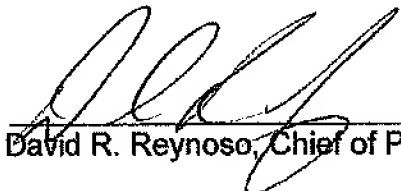
and can be downloaded to a MP4 file format for evidence submission. At this time, there is 1,400 Ring Camera currently in use in El Monte. In addition, there are over 1,000 additional Neighbors on the Social Ring Network who do not use Ring products, but share information and images of suspected criminal activity. This is a powerful tool to reach out to our community and engage direct sharing of images of criminal or suspicious conduct that can be shared with our officers and staff to help prevent crime and locate people that may be the source of crime reported in our City.

Our efforts extend past this individual MOU and it is our intention to use the resource of social media to interact with our community and gain social capital toward improving community awareness and communication. We will be the administrators for the users, which must be employees of the police department and have internet access to use the system. Currently, our Watch Commander phone has the Neighbors Application and we use it to monitor shared videos on the social media platform. This will allow interactions to display the name of the detective, officer or sergeant and the fact they are a member of the El Monte Police Department with request for information. Attached is the Neighbors by Ring MOU.

#### FISCAL IMPACT

There is no impact to the General Fund. This is a zero cost item.

CW:pg  
Attachment

Approved:  Date: 3-4-19  
David R. Reynoso, Chief of Police



## **Neighbors by Ring**

### **Memorandum of Understanding**

This agreement is entered into this 26th day of February 2019 by and between Ring LLC ("Ring") and El Monte Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make El Monte ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

#### **Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

#### **Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

#### **Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

#### **Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

#### **Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

Date: \_\_\_\_\_

By: \_\_\_\_\_

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Agency

Date: 3-4-19

By: [Signature]

Name: DAVID R. REYNOSO

Title: CHIEF OF POLICE



# POLICE DEPARTMENT REPORT TO COUNCIL

ITEM #16.1

CITY COUNCIL MEETING MAY 7, 2019







ring +

# El Monte Police Department Partnership





# Front Door Camera Video

Video of Guy at Font Door putting on gloves





## The Neighborhood Watch App by Ring

*"If You See Something, Share Something"*



Text "elmonteca" to 555-888

Neighbors







# Ring Law Enforcement Portal



Build stronger community relations.

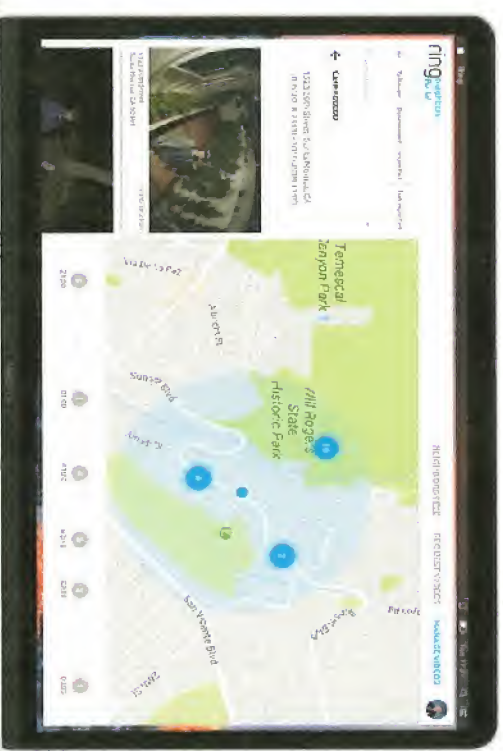


Send Neighbors push notifications in real-time with Law Enforcement Posts.



View a map of Ring devices\* in your jurisdiction and Request Video footage.

\*Exact locations obscured for privacy purposes





# Switch to Online Portal

**Neighbors**

El Monte Police Department

NEIGHBORS FEED REQUEST VIDEOS MANAGE VIDEOS RESOURCES ADMIN TOOLS

Select Category

Apply RESET

### Intruder alert in el monte

11 comments 2507 views

m7 16 Comment Share

Local Comments

Neighbor May 1, 2019 08:00

crime

Map controls: Street View, Satellite, Hybrid, Terrain, Imagery

South Monte

VIEW ALL + -

© Mapbox © OpenStreetMap contributors





# Communication with the Neighbors

Tampa Police Department March 18 05:27

• Crime



## Vehicle Burglary-Window Smash

On 2/4/19 between 08:30 AM to 2:30 PM a victim's vehicle was burglarized while parked in the Business Complex. The vehicle was locked, however, the suspect smashed the side window to gain entry. Once inside of the vehicle, the suspect removed the victim's purse. The TRPD is reminding our residents prior to locking and leaving your vehicle unaccompanied to conceal or remove any valuables such as pocketbooks, computers, cell phones, cash/loose change that may be in plain view. Always remember, if it is out of sight it will be out of mind!

0 ☐ Reply

## Car thief looking for open cars

This man was checking to see if our cars were unlocked.

6 comments 3 views

42

☐ Comment

☐ Share

Showing All Comments

Hide Comments

Neighbor 17 18 days ago  
How rude! Don't touch my car

1 ☐ Reply

Neighbor 20 18 days ago  
What area??

0 ☐ Reply

+ Show Replies

Neighbor 27 17 days ago  
There is a little map icon that will show you the location

1 ☐ Reply

Neighbor 28 17 days ago  
Great photo will definitely keep an eye out thanks.

0 ☐ Reply

**Gang Detective Flores - El Monte PD** a day ago  
Please contact Det. Ramirez if you have the video of the above incident. [Framirez@elmontepd.org](mailto:Framirez@elmontepd.org) (626) 258-8714

0

☐ Reply





# Law Enforcement Asking for Videos

Ring device may have captured video that can help. **Detective Shapiro** of the **Example Law Enforcement Agency** is seeking videos recorded between: **February 26th from 12:00 AM to 12:00 PM**

A message from **Detective Shapiro**:

Reaching out to neighbors to obtain video recordings that may help with my investigation of recent car break-ins in Pine Oaks neighborhood. If you have any video recordings within the time frame above, please do share and help us. Contact me at 123-456-7890 or [shapiro@ring.com](mailto:shapiro@ring.com).

Share Videos

Review Videos

Ring login required

Sharing your Ring videos is absolutely your choice, and none of

ring

Dear Neighbor,

**Detective Falcon Shapiro** of the **Example Law Enforcement Agency** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Detective Shapiro** of the **Example Law Enforcement Agency** is seeking videos recorded between: **February 26th from 12:00 AM to 12:00 PM**

A message from **Detective Shapiro**:

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Share Videos

Review Videos

Ring login required

Sharing your Ring videos is absolutely your choice, and none of your information has been shared with law enforcement. However, if you'd like to take direct action against crime in your community, this is a great opportunity by sharing your Ring videos and your contact information with **Detective Shapiro** of the **Example Law Enforcement Agency**.

Thank you for making your neighborhood a safer place.

Stay safe,  
Ring Team

If you have any questions or concerns, please contact **Detective Shapiro** at **Example Law Enforcement Agency** or the Ring Video Request Team at [videorequest@ring.com](mailto:videorequest@ring.com).



# Requesting Video from the Public

ring Neighbors  
Portal

NEIGHBORS FEED

REQUEST VIDEOS

MANAGE VIDEOS



All

Case #12345678

1523 26th St, Santa Monica, CA 90404

10/6/18 - 10/6/18  
12:30 PM - 2:30 PM

OPEN

Case #12345677

1523 26th St, Santa Monica, CA 90404

10/2/18 - 10/2/18  
12:30 PM - 2:30 PM

OPEN

Case #12345676

1523 26th St, Santa Monica, CA 90404

9/25/18 - 9/25/18  
12:30 PM - 2:30 PM

VIEW

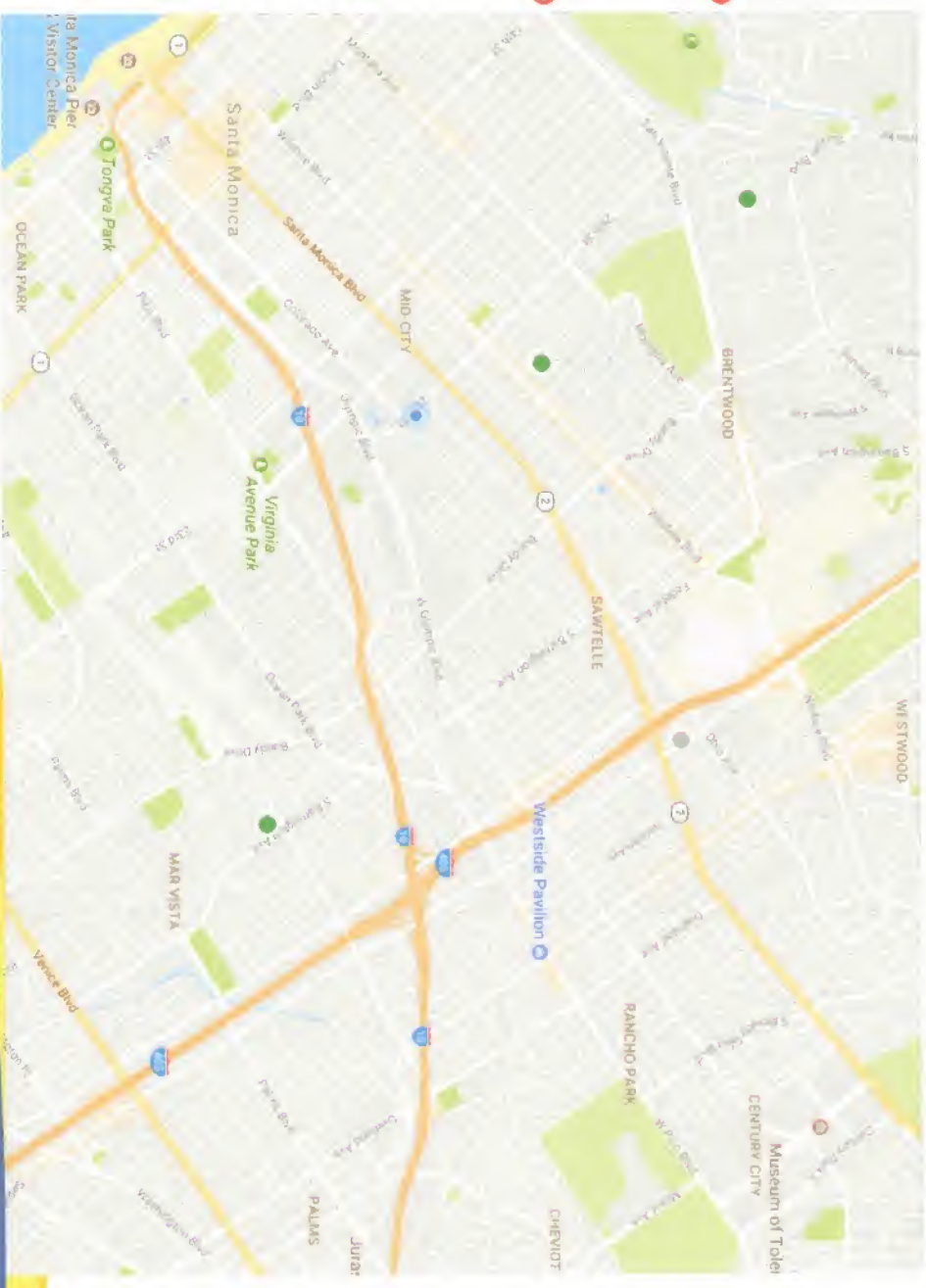
Case #12345675

1523 26th St, Santa Monica, CA 90404

9/20/18 - 9/20/18  
12:30 PM - 2:30 PM

OPEN

1 2 3 4 5 ... 17 Next







# Ring Camera Reward Program

- Reward of a Ring Video Door Bell for witnesses who provide information leading to the arrest of a residential burglary or residential theft suspect
- Must be willing to testify in court
- 20 Ring Video Door Bells
  - While supplies last
- In the City of El Monte





# DISCUSSION





## **Neighbors by Ring Memorandum of Understanding**

This agreement is entered into this 26th day of February 2019 by and between Ring LLC ("Ring") and El Monte Police Department ("Agency"), (collectively the "parties") and will provide Agency access to the Neighbors Portal to communicate with users of the Neighbors app ("Ring Neighbors") and encourage community engagement as we work together to make El Monte ("City") neighborhoods safer.

- Neighbors by Ring app ("Neighbors App") is a digital neighborhood watch that both law enforcement and the public may access free of charge by downloading the Neighbors App (iOS and Android).
- The Neighbors App allows users to share and comment on real time crime and safety events in their neighborhood.
- As part of the program, Agency may:
  - Utilize the critical crime and safety events that are posted in the Neighbors App by Ring Neighbors to assist in law enforcement operations and investigations; and
  - Post information relating to critical incidents and other incidents in the app to keep Ring Neighbors informed regarding issues in their neighborhoods.

With an understanding that a robust, active and engaged user community is essential to the immediate, sustained and ongoing success of the program, the parties agree to the following responsibilities:

### **Ring**

- Make the Neighbors App available to City residents free of charge.
- Make the Neighbors Portal available to Agency free of charge, including ongoing support and training for Agency employees.

### **Agency**

- Maintain appropriate access controls for Agency personnel to use the Neighbors Portal.

### **Press Release**

The parties shall agree to a joint press release to be mutually approved by the parties. Neither party may use the other party's name, logo, or likeness in any advertising or press release without prior written approval of the other party. Notwithstanding the foregoing, Ring shall be permitted to provide in-app alerts to Ring Neighbors announcing Agency's participation in the Neighbors App.

### **Term**

Agency's participation in the program shall commence upon Agency's acceptance of these program terms. Either party may terminate Agency's participation in the program at any time by providing 30 days' written notice to the other party; provided that in the case of material breach of this Agreement by the Agency, Ring shall only be required to provide three days' written notice to Agency.

### **Privacy and Terms of Use**

Ring will not provide any customer personal information, including video footage, to Agency without the prior

consent of the owner or properly issued legal process that complies with federal and state law, as applicable. Agency agrees to use the Neighbors Portal only as expressly authorized by Ring and only in connection with bona fide Agency work. Ring's terms of service and privacy notice, as posted on Ring.com, shall apply to all uses of the Neighbors App and, as applicable, the Neighbors Portal.

**Compensation**

At no point shall either party receive compensation from each other as a result of this program.

**Confidentiality**

Unless otherwise required by law, the Parties shall not disclose the terms of this program or any information that is designated as confidential or that, given the nature of the information or the circumstances surrounding its disclosure, reasonably should be considered as confidential.

RING LLC

3/6/2019

Date: \_\_\_\_\_

By: \_\_\_\_\_

DocuSigned by:  
*August Cziment*  
309F1A1F19C3476...

August Cziment

Name: \_\_\_\_\_

Director of Operations

Title: \_\_\_\_\_

Agency

Date: 3-4-19

By: *David R. Reynoso*

Name: DAVID R. REYNOSO

Title: CHIEF OF POLICE



## **RING REWARD PROGRAM**

Residential crime related to theft and burglary remains a primary topic during neighborhood engagement meetings. The Ring Home Security Camera system provides not only intelligence about suspect's action and descriptions, but serves as a deterrent to crime. The El Monte Police Department will utilize Ring Camera Door Bells as a reward to community members. The Cameras will be provided to witnesses based on the following criteria.

1. Any community member who has descriptive knowledge of a suspect seen committing a burglary to a residence or a theft of property from a residence in El Monte and reports the information to officers during the course of the investigation;
2. Witnesses must provide identifying suspect information; and be willing to testify if needed.
3. An arrest of a suspect connected to the report in which the witness supplied a description or confirmed identity; and information is corroborated to meet the requirements of arrest by police.

In order to make notification of a person meeting the above requirements the following steps shall be taken to issue a RING Door Bell under this program.

1. The Officer completing the report will notify their supervisor of the witness cooperation falling within the RING Door Bell Reward program.
2. The Patrol Team Sergeant will review the report and ensure the information is complete to include the witnesses' information and description of the suspect.
3. The Sergeant will notify the on duty Watch Commander and Patrol Captain of a witness that is eligible to a Ring Door Bell Camera.
4. Patrol Captain will notify the Administrative Services Captain via email of the eligible witness and corresponding case number. Whenever possible, the Ring Door Bell Camera will be presented to witness within one week of arrest.

For audit purposes, a log will be kept by the Administrative Services Captain to document the incident and reference the arrest and report number.

The success of the Program will rest in part with how the Police Department communicates this program of officers who will seek out witnesses. Social media outreach will be used to highlight success of the program, but recipients are not required to have their name or image shared with the public via social media.

# ring +



## Agenda

- 1) Our Mission
- 2) Neighbors App
- 3) Portal for Law Enforcement
- 4) Next Steps
- 5) Questions

## Our Mission: Reduce Crime in Neighborhoods



We are dedicated to working with law enforcement and the community to fulfill our mission.

## Three Rings of Security



The Front Door



Outside The Home



Around The Community



Our devices stop crime before it happens



ring.com

Our devices stop crime before it happens





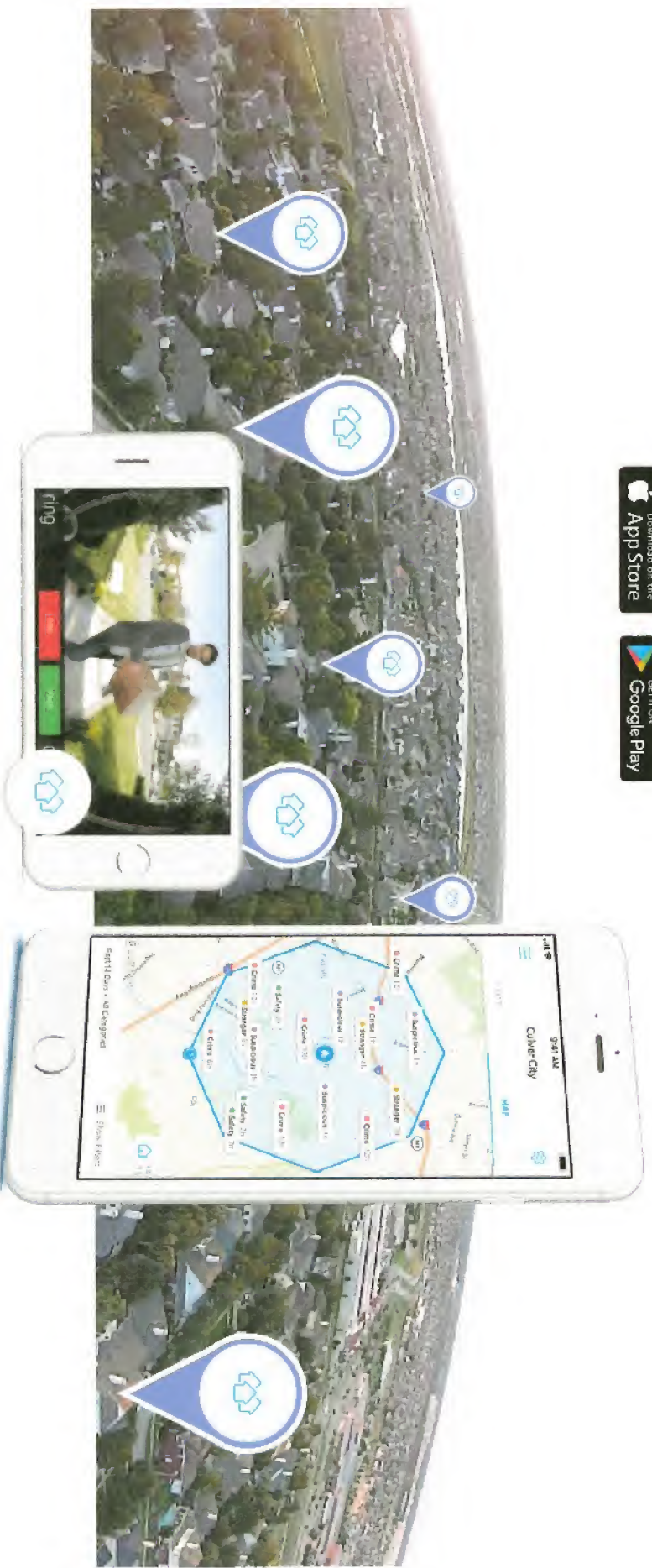


## The Neighborhood Watch App by Ring

*"If You See Something, Share Something"*

## Neighbors

Text “elmonteca” to 555-888







# Ring Neighbors Portal



Build stronger community relations.



Send Neighbors push notifications in real-time with Law Enforcement Posts.



View a map of Ring devices\* in your jurisdiction and Request Video footage.

*\*Exact locations obscured for privacy purposes*



## Law Enforcement Alerts

- Alert neighbors about local crime and safety incidents with push notifications.
- Keep your community in the know with real-time updates.
- Get your community involved by asking for their help.

Tampa Police Department March 18 05:27

● Crime



### Vehicle Burglary-Window Smash

On 2/4/19 Between 08:30 AM to 2:30 PM a victim's vehicle was burglarized while parked in the Business Complex. The vehicle was locked, however, the suspect smashed the side window to gain entry. Once inside of the vehicle, the suspect removed the victim's purse. The TRPD is reminding our residents prior to locking and leaving your vehicle unaccompanied to conceal or remove any valuables such as pocketbooks, computers, cell phones, cash/loose change that may be in plain view. Always remember, if it is out of sight it will be out of mind!

👍 0

🗨 Reply

## Examples of Alerts

**Frisco PD** January 23, 2019 03:55

● Safety



### Burglary Arrests - Report 19008556

Good morning! We are currently investigating several vehicle burglaries in your area and are asking for your help. Last night between 11:30pm and 01:30am several burglars were entering vehicles illegally. Officers responded and made several arrests. Please check for vehicles for signs of entry and also take a look at any camera systems you have for potential evidence that can make a big difference in the case (see attached photo). If you are a victim, please call 972-292-6010 and make a report. If you have evidence but was not victimized, please call the same number and add to report # 19008556. If you are a Ring user, you can expect a separate email from us with specific video requests. Thank you all so much for your help. Stay Safe!

👍 0

📧 Reply

**Quincy PD** February 6th, 2019 10:17

● Safety



Back on 1/3/2019, a neighbor posted some video (below) of a suspect involved in a B&E / MV. Detectives have just released pictures of the individual. If you are able to identify this person, please contact Det. Eddy at 617.745.5771 or meddy@quincyma.gov. Please refer to Case #18064493. Thank you.

👍 0

📧 Reply

# Commenting on Neighbor Posts

- Join existing conversations to let neighbors know you're there.
- Build stronger relationships by interacting on posts.
- Celebrate your wins by providing updates to incidents you've solved.

**Neighbor 22** 5 days ago  
I guess I am... Neighbor 22... cool let's catch those baddies


 1  Reply

**Neighbor 19** 5 days ago  
Shared on FB

 0  Reply

**Neighbor 28** 4 days ago  
It's awesome that our own PD is on here!

 1  Reply

 **Detective Bajada - Toms River PD** 2 days ago  
Neighbor 28 the TRPD wants to take advantage of every opportunity to mitigate crime in our community. By being apart of this forum provides us with real time activity and most importantly it affords us to work closely with our residents and their concerns. Thank you for your support! Please spread the word about the neighbors app!!

 0  Reply

**Neighbor 20** a day ago  
When and where are the neighborhood watch meetings? Thanks

 1  Reply

**Neighbor 13** a day ago  
Done

 0  Reply



## Examples of Comments

Neighbor 12 2 hours ago  
Sure. Will do. Thanks

 0  Reply

Neighbor 12 2 hours ago  
I just shared. Let me know if it did. Thanks


 0  Reply



 Officer McGinnis - Tampa Police Department 2 hours ago  
Got it, thanks again!

 0  Reply

Neighbor 12 an hour ago  
@Officer McGinnis - Tampa Police Department - I have some more videos from the same incident captured by other cameras. Can I email it to you. Thanks

 0  Reply

 Officer McGinnis - Tampa Police Department 25 minutes ago  
I will gladly accept them. You can email them to: tpd-rtcc@tampagov.net if they are not RING videos, otherwise you can send them via the email I sent earlier.

 0  Reply

Neighbor 12 16 minutes ago  
Ok, it is a mp4 file about 34mb. Thanks

 0  Reply

Neighbor 6 a month ago  
Thank you Frisco PD! We appreciate it!

 1  Reply

Neighbor 26 5 days ago  
Great job FPD!

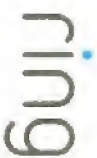
 0  Reply

Neighbor 11 a month ago  
Great work! Thank you

 2  Reply

 Officer Rotello - Frisco PD a month ago  
Thank you everyone for your help and support keeping this city safe

 0  Reply



Dear Neighbor,

**Detective Falon Shapiro** of the **Example Law Enforcement Agency** is investigating an incident that occurred near your home and your Ring device may have captured video that can help. **Detective Shapiro** of the **Example Law Enforcement Agency** recorded between: **February 26th from 12:00 A**

A message from **Detective Shapiro**:

Reaching out to neighbors to obtain video recordings that may help with my investigation of recent car break-ins in Pine Oaks neighborhood. If you have any video recordings within the time frame above, please do share and help me at 123-456-7890 or [shapiro@lawenforcement.gov](mailto:shapiro@lawenforcement.gov).

Share Videos

Review

Ring logo

Sharing your Ring videos is absolutely your choice. Your information has been shared with law enforcement if you'd like to take direct action against crime. In this is a great opportunity by sharing your Ring video contact information with **Detective Shapiro** of the **Example Law Enforcement Agency**.

Thank you for making your neighborhood a safer

Stay safe,

Ring Team

If you have any questions or concerns, please contact: **Detective Shapiro** at **Example Law Enforcement Agency** or the Ring Video Request Team at [videorequest@ring.com](mailto:videorequest@ring.com).

Ring device may have captured video that can help. **Detective Shapiro** of the **Example Law Enforcement Agency** is seeking videos recorded between: **February 26th from 12:00 AM to 12:00 PM**

A message from **Detective Shapiro**:

Reaching out to neighbors to obtain video recordings that may help with my investigation of recent car break-ins in Pine Oaks neighborhood. If you have any video recordings within the time frame above, please do share and help us. Contact me at 123-456-7890 or [shapiro@lawenforcement.gov](mailto:shapiro@lawenforcement.gov).

Share Videos

Review Videos

Ring login required

Sharing your Ring videos is absolutely your choice, and none of



Select Default Area by Location

All

Case #12345678

1523 26th St, Santa Monica, CA 90404  
10/6/18 - 10/6/18  
12:30 PM - 2:30 PM

OPEN

Case #12345677

1523 26th St, Santa Monica, CA 90404  
10/2/18 - 10/2/18  
12:30 PM - 2:30 PM

OPEN

Case #12345676

1523 26th St, Santa Monica, CA 90404  
9/25/18 - 9/25/18  
12:30 PM - 2:30 PM

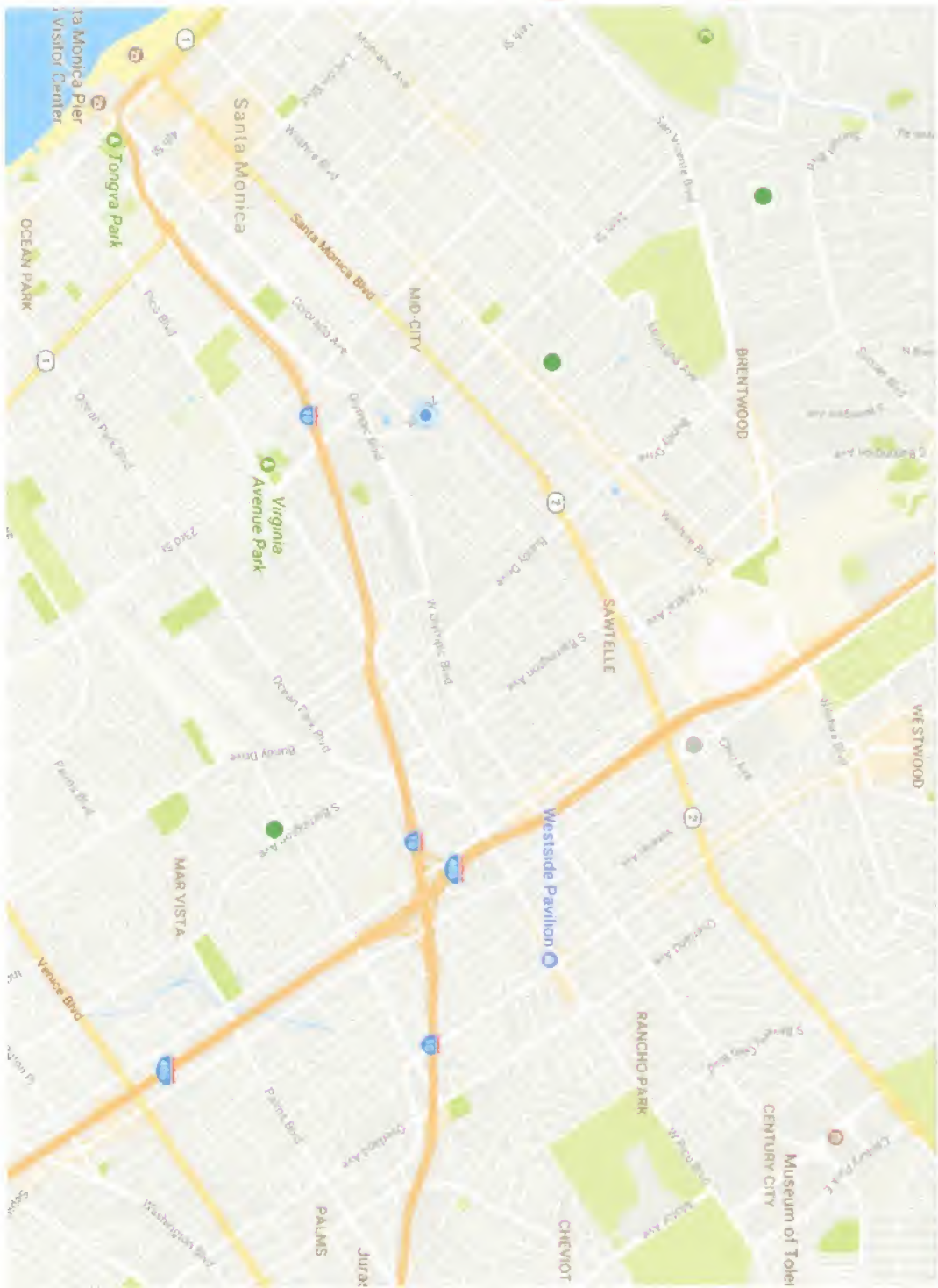
VIEW

Case #12345675

1523 26th St, Santa Monica, CA 90404  
9/20/18 - 9/20/18  
12:30 PM - 2:30 PM

OPEN

1 2 3 4 5 ... 17 Next





All To Review Downloaded Important Not Important

Newest on top

← Case #00000

1523 26th Street, Santa Monica, CA  
10/6/2018 23:00 - 10/7/2018 11:00



1523 26th Street  
Santa Monica, CA 90404

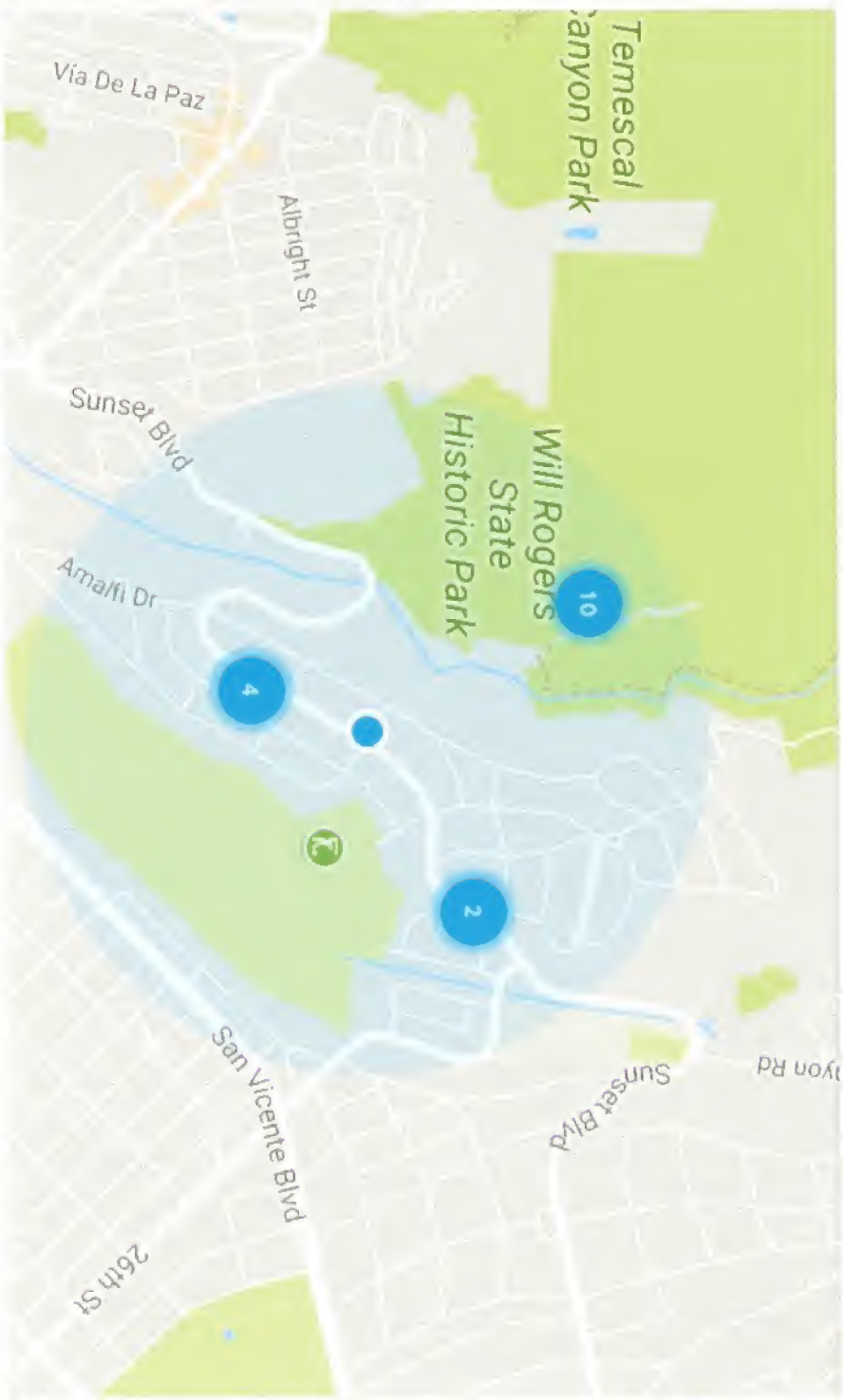
10/6/18 23:00



NEIGHBORS FEED

REQUEST VIDEOS

MANAGE VIDEOS



5  
23:00

1  
01:00

4  
01:20

3  
03:45

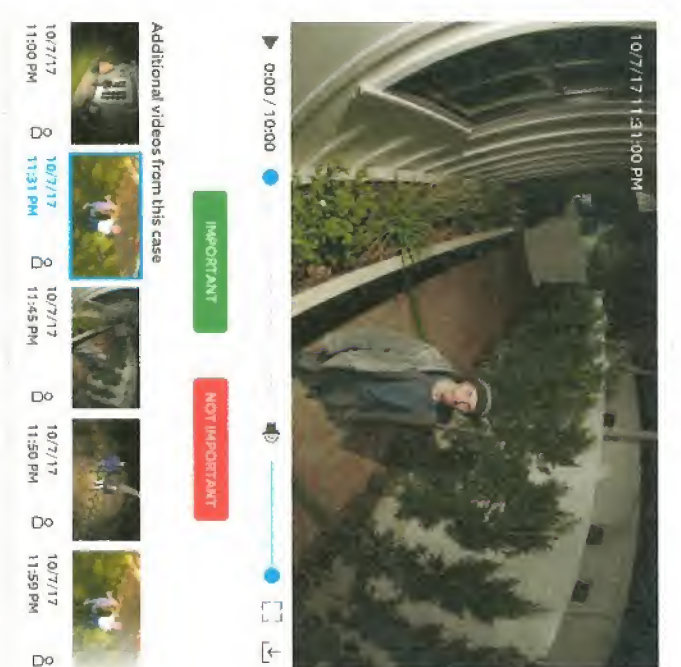
2  
03:55

1  
08:25

## Reviewing Cases

Portal Users can review videos and mark them off as **Important** or **Not Important**.

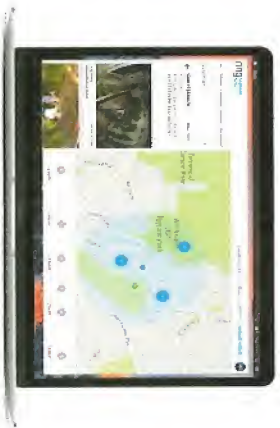
Video Clips can be downloaded directly to your computer.







## Next Steps



1. You'll receive an email inviting you to Join Portal
2. Create your account using Chrome or Firefox
  - *Internet Explorer not compatible*
3. Start looking through Portal to see what Neighbors are posting in your jurisdiction
  - *Comment, Post, and send Video Requests*

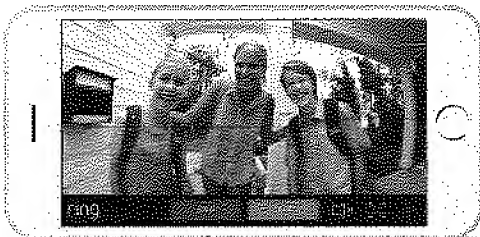
Questions?

[andrea@ring.com](mailto:andrea@ring.com)

# EL MONTE P.D. TEAMS UP WITH RING

This last Saturday several parents and kids attended orientation for T.O.R.C.H. Class #43 (Teaching, Obedience, Courage, and Honor). It is a juvenile diversion program in which El Monte Police Officers work together with community members, parents, and juveniles to help guide teenagers into living a healthier lifestyle. This last Saturday several parents and kids attended orientation for T.O.R.C.H. Class #43 (Teaching,

## WIN A FREE RING DOORBELL CAM



This last Saturday several parents and kids attended orientation for T.O.R.C.H. Class #43 (Teaching, Obedience, Courage, and Honor). It is a juvenile diversion program in which El Monte Police Officers work together



## RESIDENTIAL BURGLARY PREVENTION

Burglary victims often feel vulnerable and violated as their personal space has been invaded. Residential burglaries often occur during the day while families are at work or school. Household tools like hammers, screwdrivers, pry bars and pliers may be used to gain entry into your home.

Unfortunately, it is hard to catch burglars in the act and harder to catch them after the fact. While residential burglaries seem random in nature, there is a simple selection process. Unoccupied homes with easy or concealed access and quick escape routes are targeted. Protect yourself and make your home a less likely target with the following suggestions:

## BRIGHT IDEAS

Install lights by all exterior doors. Use lights at night.

Install outside light fixtures where bulbs are hard to reach.

Illuminate house numbers for quick emergency services response.

Trim shrubs back from doors and windows. Don't give burglars places to hide.



## KNOW WHAT'S APPENING

SOCIAL MEDIA APPS PARENTS SHOULD KNOW ABOUT

### Kik Messenger



Anyone in this photo sharing app can chat with their friends and post pictures and videos. Parents should monitor their child's Kik account for inappropriate content.

### The Calculator



There are dozens of these very simple apps that allow you to take photos and videos in a secure environment. The app is often used to share photos and videos with friends.

### Tik Tok (formerly Musical.ly)



This app was originally designed for kids to create and share short videos. It is now a popular platform for teens to create and share videos.

### Hot or Not



A site that has been around for a long time, Hot or Not is a social media app that allows users to rate and comment on photos of other users.

### Ask.fm



The popular question and answer app has become a platform for teens to ask and answer questions about their lives.

### After School



This app is a chat room for after school activities. It allows users to connect with other users who are interested in the same activities.





## Williams, Christopher

---

**From:** Williams, Christopher  
**Sent:** Wednesday, March 06, 2019 3:05 PM  
**To:** Guadarrama, Beatriz  
**Subject:** FW: Movie Permit Process and Notification Steps

---

**From:** Williams, Christopher  
**Sent:** Wednesday, March 06, 2019 10:01 AM  
**To:** Reynoso, David  
**Cc:** Vautrin, David  
**Subject:** Movie Permit Process and Notification Steps

CHIEF, THIS IS WHAT I WANT TO PUT OUT:

The below process is designed to highlight the importance of communication and attention to an industry that can benefit our community. Just as important is the standards that are required to approve and secure these activities to avoid a negative impact on business, residents and employees.

The Police Department is normally the first point of contact with the film industry when a location is determined. It becomes our job to shepherd the production team through the process and account for a variety of impacts they may affect other city departments, local business, traffic, residences, mass transit, employees, and schools. So with all of this in mind I am requiring for the following guidelines be adhered to when a film permit is sought.

Sgt. Guadarrama is the primary point of contact for the Film Permit process. Any inquires should be routed whether telephonic, ELMO or email to Sgt. Guadarrama. Please use the Desk Phone Number First, (626) 580-2103. As a back up or if urgency is present use her cellular phone number of (626) 807-0529. Administrative Services Captain Williams can be contacted if there is no response after a reasonable period of time or if the mater requires immediate attention.

I will determine the best course of action based on needs and either refer to Sgt. Guadarrama, or if unavailable because of a previous commitment, refer them to Sgt. Luna or Lt. Cano. In the event Sgt. Luna or Lt. Cano receive a referral or request for a Permit from a film production company they will immediately notify Sgt. Guadarrama and I via email about the request and what steps have already been taken to assist the permit seeker. This will allow Sgt. Guadarrama to determine if further action is needed and how to best proceed based on the circumstances of the permit request.

Time is often of the essence, so it is our goal not to tell a production company nothing can be done until a future date, which may blow the ability for the company to conduct business within the city. At the same time we cannot allow a production company to ignore the basics related to required permits and security and safety. Part of the reason we often require a police officer is to ensure issues that may affect the production company or community can best be handled immediately by a dedicated officer(s). We do not want to burden patrol with responding to a call related to a production company which may be held because it is not a priority. This delay often results in a greater negative impact on all parties and all of this heart ache can be solved by having adequate police personnel present to handle nearly every situation.

All Special Detail Overtime should be referred to the Special Detail Sergeant, Currently Sgt. Choe, for posting and sign up. This is designed to ensure we do not have anyone pigeon holing overtime and any perception of unequal treatment. You should know that while we collect the Special Officer rate for these details, there is a Y-Rate paid to supervisors and some personnel over the special officer rate which results in a negative for the city if a sergeant is hired in lieu of an officer. Any large events requiring multiple officers and a supervisor will require a great attention to detail



to ensure we are collecting funds to cover the use a sergeant. For this reason whenever the timeline to hire officers is less than one full week and not during Sgt. Choe's workweek, an email will be sent to all officers notifying them of the overtime opportunity and the point of contact with a deadline to fill the position(s). That email will include Sgt. Choe and both Captains, so they are aware of a late notice film permit and all effort is being made to fill the time. Once the positions are filled a final email to Sgt. Choe, the event day watch commander(s), and Captains, advising everyone of the personnel selected with the days and hours of operation. Should the deadline be reached without sufficient personnel coverage the Administrative Services Captain, Patrol Captain in their absence, will be notified and may allow for alternative selection authorization. If a large event is identified the Police Chief or his designee may appoint a Sergeant or Lieutenant as the coordinator to arrange all overtime and operational plans.

Thank you,

Captain Chris Williams  
El Monte Police Department  
11333 Valley Blvd.  
El Monte, CA 91731  
[cwilliams@elmontepd.org](mailto:cwilliams@elmontepd.org)  
(626) 580-2104

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## Williams, Christopher

---

**From:** Williams, Christopher  
**Sent:** Wednesday, July 17, 2019 9:01 AM  
**To:** Guadarrama, Beatriz  
**Subject:** Special Officer Pay and Y-Rate

Bea,

I talked to Finance about the Y-Rate for corporals and sergeants working special officer assignment. They permit seeker is only charged the Special Officer pay and not the Y-Rate difference. That cost is paid to make the employee whole and at cost to the city general fund. SO when hiring personnel for smaller events it is a negative expense to hire a sergeant for special officer assignments when the permit seeker is not charged up front for a supervisor. In larger events we can identify the need for a supervisor and make that requirement for supervision. We can even require a lieutenant like we are looking at using for a event like Oct 26.

The long and short of this is that hiring sergeants for special officer events does cost more than we take in. The Y-rate is a way to comply with the true OT cost, but this is a cost to the city and not recovered by the city through the permit seeker.

Thank you,

Christopher Williams

Sent from my iPad

%2Faccounts%2Flogin%2F%3Fnext%3D%252Faccounts%252Fagency\_login%252Fel-monte-police-department-9074%252Fel-monte-ring-77648%252F%253Femail%253DEMPPD%252540elmontepd.org  
Is this email coming to the wrong contact? Something else wrong? Use the above link to let us know.

For mailed responses, please address (see note):

MuckRock News  
DEPT MR 77648  
411A Highland Ave  
Somerville, MA 02144-2516

PLEASE NOTE: This request is not filed by a MuckRock staff member, but is being sent through MuckRock by the above in order to better track, share, and manage public records requests. Also note that improperly addressed (i.e., with the requester's name rather than "MuckRock News" and the department number) requests might be returned as undeliverable.

